

A \$650yr Support and Training
Package is Included
With Each Kit Purchased
From Autonerdz

- **Toll Free US and Canada Phone Support.** No please hold hell or circular phone trees. A real person answers the phone. Messages are usually returned the same day.
- **Group Therapy With The Picotologist Sessions.** These monthly live screen sharing internet sessions enable users to interact with each other, exchanging files as well as helpful tips and techniques and case studies.
- **Email Support.** This is often a great way to get assistance. I can't see what your doing on the phone but sending me your data file allows me to see exactly what you are doing and helps me to give more exacting suggestions.
- **The PicoScope USB/CD.** This USB or CD contains hours of PicoScope training in Flash movie format and more. These will really help flatten that learning curve and turbo charge your PicoScope experience. This also contains the latest recommended PicoScope software and other useful applications.
- **The Autonerdz Community Forums.** Special access to the Picogroup sections of the Autonerdz Community Forums. This includes The Flash Tutorial Movie Library as well as many other boards with PicoScope specific information and discussion.
- **Personalized Assistance.** When needed, we can get into your PC with you and provide direct assistance. This requires the installation of free VNC software.
- **Live Hands On Classes.** Free live hands on PicoScope training events at our facility in Olympia, Washington. These events are scheduling several times a year and have been attended by Picogroup members from as far away as Australia.
- **The Drop Site.** The Autonerdz Drop Site is a very fast and easy way to share very large files with other Picogroup members. The PicoScope data files can be much too large to share by other means and many other helpful files are available there as well.

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